

Reolink Firmware Upgrade Guide

Applies to: Reolink D500

Firmware for hardware version IPC_5158M5M

If your model is not listed above or the hardware version of your camera is not the exact number listed above, please do not upgrade this firmware. If you upgrade wrong firmware, it may brick your camera.

Attention for firmware upgrade:

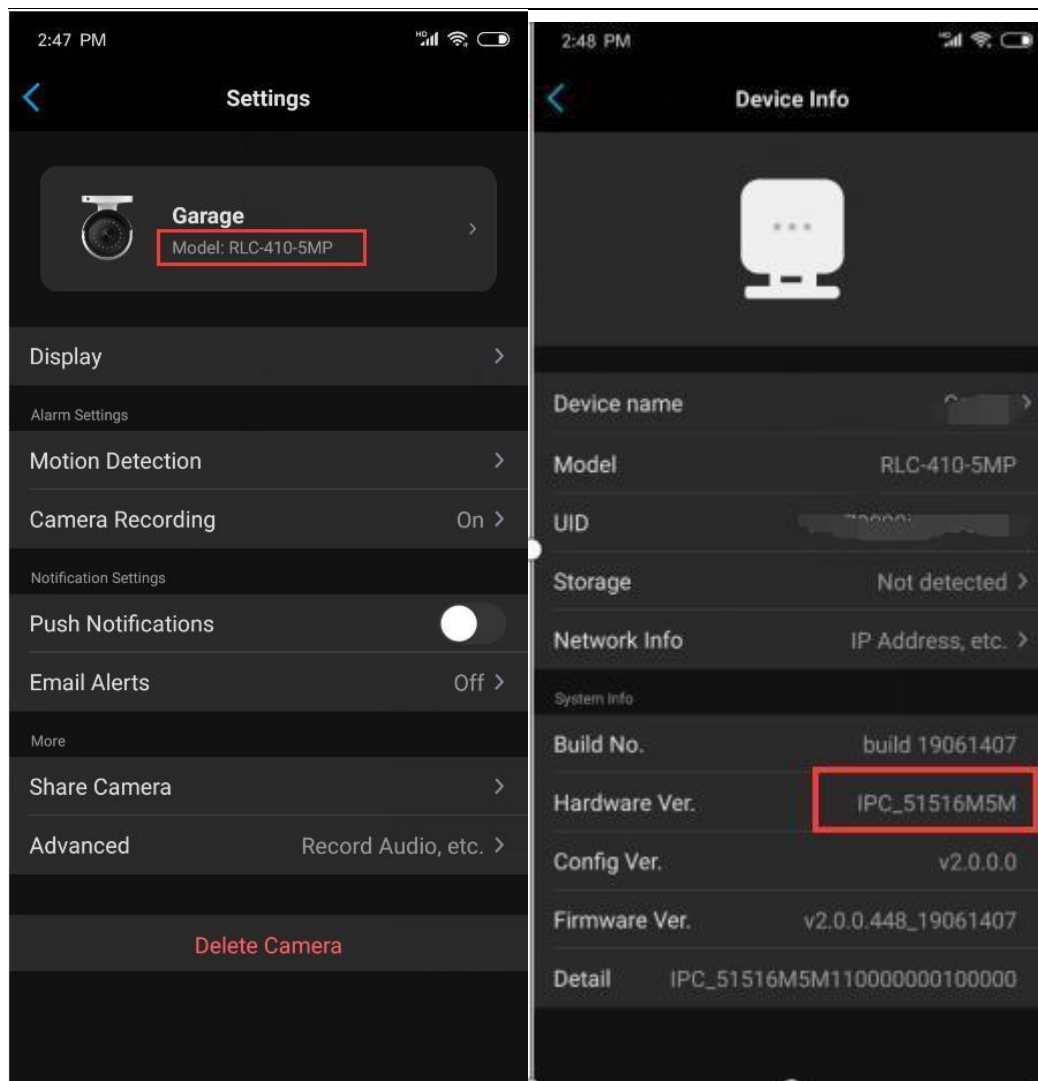
- If you don't want to restore your camera settings to factory status, please uncheck the "Update Configuration Files" option during the upgrade.
- During the upgrading procedure, please do not power off the camera.
- Make sure your camera has the correct model and hardware version listed above, otherwise, please do not upgrade this firmware.

1. Check your current camera firmware version.

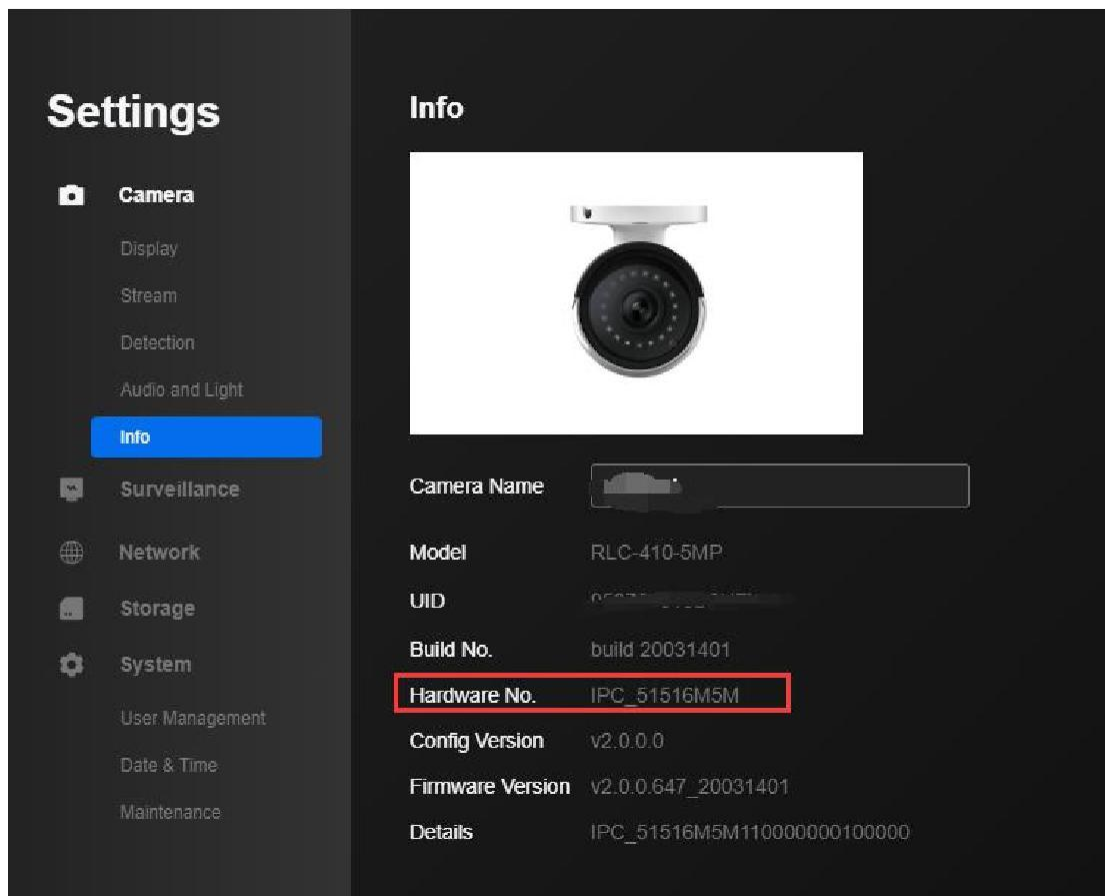
To ensure you upgrade the correct firmware, please check your camera model on the product sticker or System Information page via Reolink App or Reolink Client software.

(Take the firmware of RLN410-5MP for example)

On Reolink App, tap on the gear icon to go to the **Device Settings** page. Slide the screen to the top, then click on camera, and then you will find the **Device Info** of your camera.



On Reolink Client,click **Device Settings** button then click **Info** icon.



At the Information page, please ensure your camera model is correct, and the Hardware version is IPC_51516M, so you can upgrade this firmware.

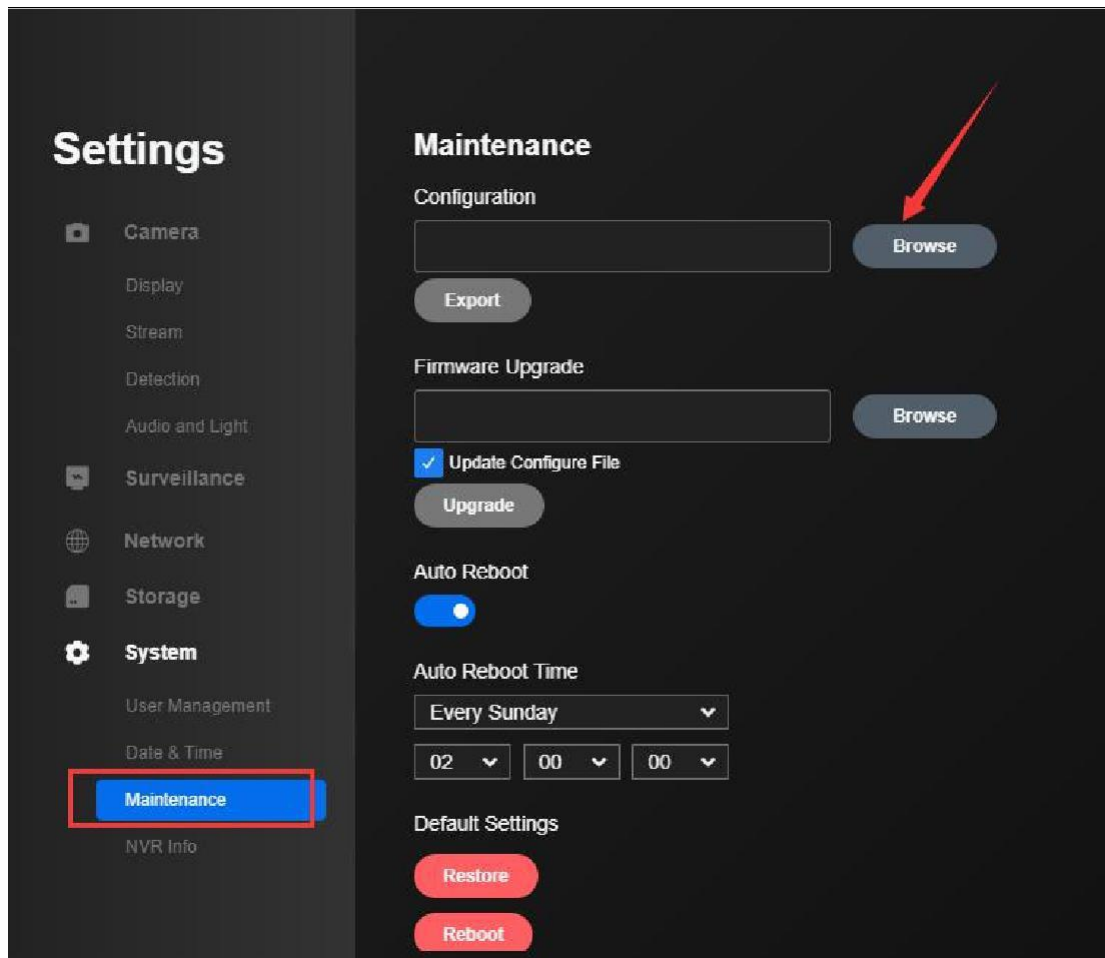
To read the camera's firmware version via Build No, for example build 20080412, the larger the numbers are the newer the firmware is.

2. Upgrade steps.

Take Reolink Client (Windows) for example:

Step 1: Launch Reolink Client and log in to your camera, then go to **Device Settings -> System -> Maintenance** page.

Step 2: Tap on **Browse** to select the correct upgrade file **xxx**, then click **Upgrade** to start upgrading firmware.



Note:

If you don't want to restore your camera settings to factory status, please uncheck the "Update Configuration Files" option.

During the upgrading procedure, please do not power off the camera.

For more upgrade guides on other software platforms, please read:

<https://support.reolink.com/hc/en-us/articles/360008743073-How-to-Upgrade-the-Firmware-for-Reolink-Products>