

## Reolink Firmware Upgrade Guide

**Applies to: RLC-510A, RLC-520, RLC-810A, RLC-820A**

**Firmware for hardware version:** IPC\_523128M5MP and IPC\_523128M8MP

**If your model is not listed above or the hardware version of your camera/NVR is not the exact number listed above, please do not upgrade this firmware. If you upgrade wrong firmware, it may brick your camera/NVR.**

### Attention for firmware upgrade:

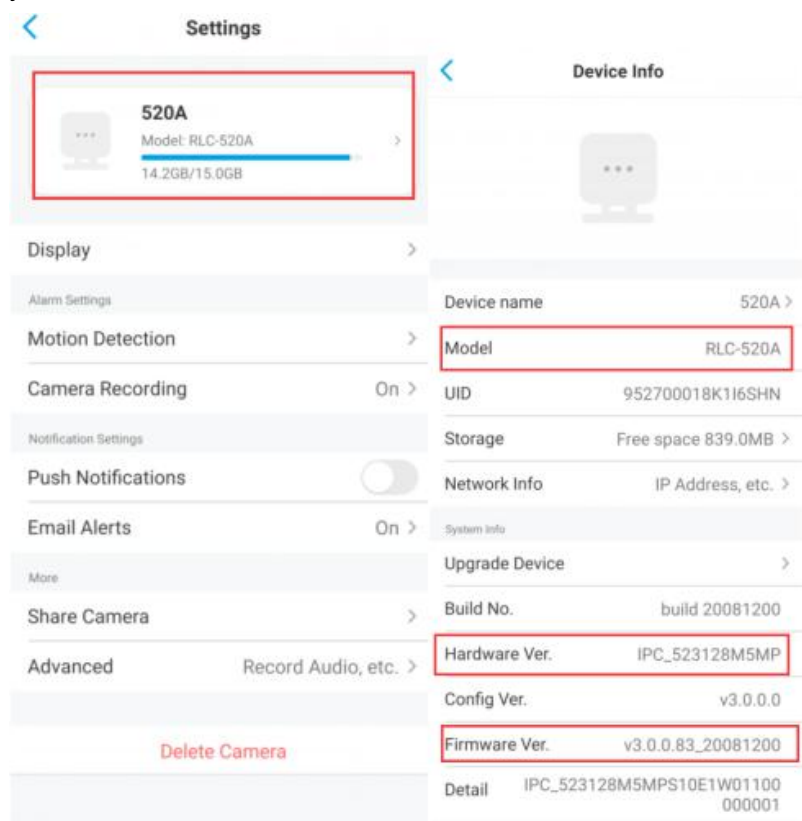
- If you don't want to restore your camera settings to factory status, please uncheck the "Update Configuration Files" option during the upgrade.
- During the upgrading procedure, please do not power off the camera/NVR.
- Make sure your camera/NVR has the correct model and hardware version listed above, otherwise, please do not upgrade this firmware.

### Take RLC-520A as an example

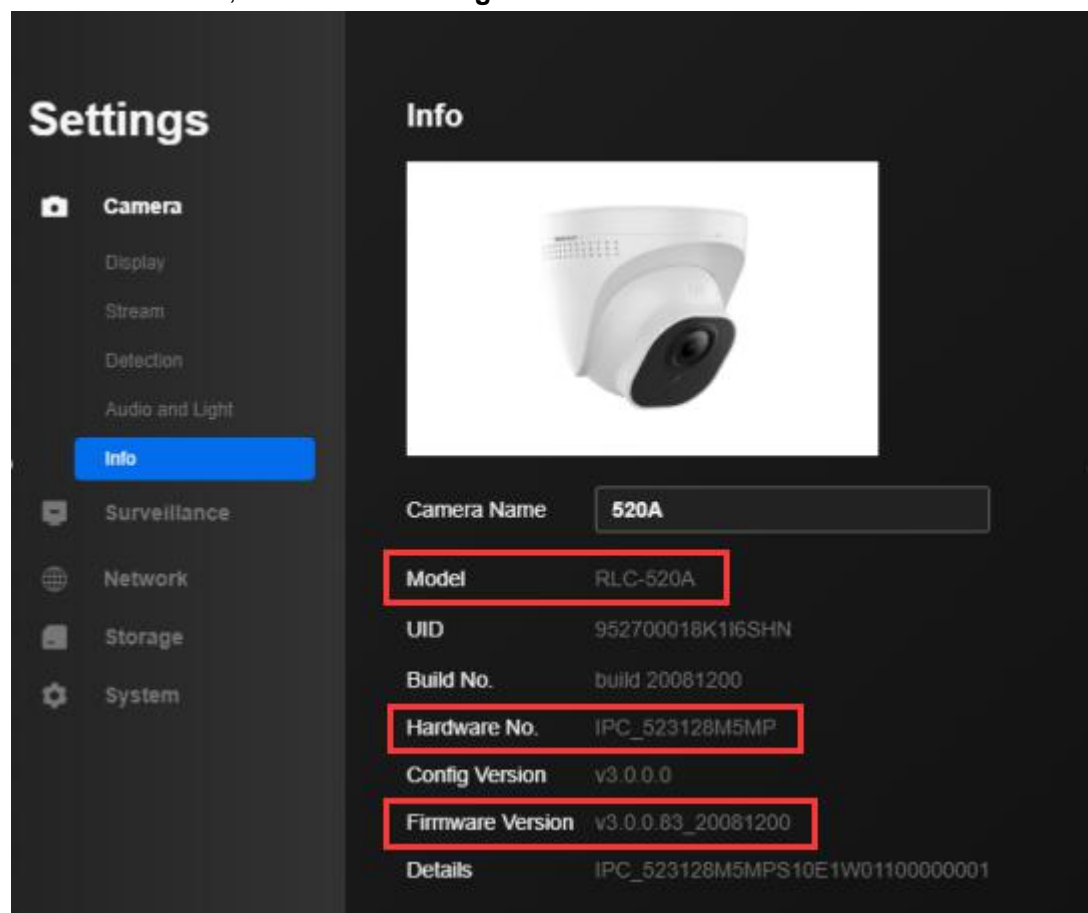
#### 1. Check your current camera firmware version.

To ensure you upgrade the correct firmware, please check your camera model on the product sticker or System Information page via Reolink App or Reolink Client software.

On Reolink App, tap on the gear icon to go to the **Device Settings** page. Slide the screen to the top, then click on **Device Info**, and then you will find the **System Information** of your device.



On Reolink Client, click **Device Settings** button then click **Information** icon.



At the Information page, please ensure your camera model is correct, and the Hardware version is IPC-523128M5MP, so you can upgrade this firmware.

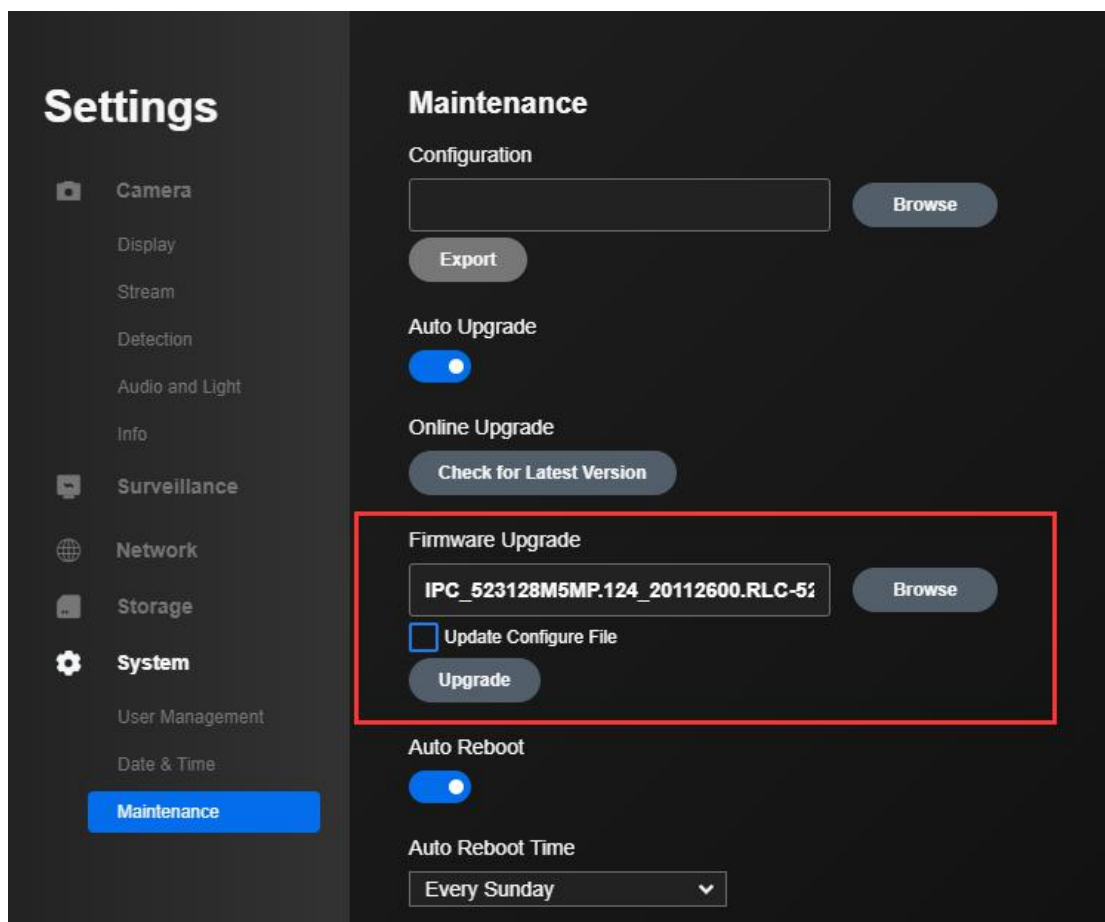
To read the camera's firmware version via Build No, for example build 20081200, the larger the numbers are the newer the firmware is.

## 2. Upgrade steps.

Take Reolink Client (Windows) for example:

**Step 1:** Launch Reolink Client and log in to your camera/NVR, then go to **Device Settings** -> **System** -> **Maintenance** page.

**Step 2:** Tap on **Browse** to select the correct upgrade file IPC\_523128M5MP.124\_20112600.RLC-520A.OV05A10.5MP.REOLINK.pak, then click **Upgrade** to start upgrading firmware.



**Note:**

If you don't want to restore your camera settings to factory status, please uncheck the "Update Configuration Files" option.

During the upgrading procedure, please do not power off the camera/NVR.

For more upgrade guides on other software platforms, please read:

<https://support.reolink.com/hc/en-us/articles/360008743073-How-to-Upgrade-the-Firmware-for-Reolink-Products>