
Reolink Firmware Upgrade Guide

Applies to: RLC-810A

Firmware for hardware version IPC_523128M8MP

If your model is not listed above or the hardware version of your camera is not the exact number listed above, please do not upgrade this firmware. If you upgrade wrong firmware, it may brick your camera.


Attention for firmware upgrade:

- If you don't want to restore your camera settings to factory status, please uncheck the "Update Configuration Files" option during the upgrade.
- During the upgrading procedure, please do not power off the camera.
- Make sure your camera has the correct model and hardware version listed above, otherwise, please do not upgrade this firmware.

1. Check your current camera firmware version.


To ensure you upgrade the correct firmware, please check your camera model on the product sticker or System Information page via Reolink App or Reolink Client software.

On Reolink App, tap on the gear icon to go to the **Device Settings** page. Slide the screen to the top, then click on camera, and then you will find the **Device Info** of your camera.



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Settings



810A

Model: RLC-810A

14.2GB/15.0GB

Display >

Alarm Settings

Motion Detection >

Camera Recording On >

Notification Settings

Push Notifications ☐ Enable to receive motion notifications.

Email Alerts >

More

Share Camera >


Time Lapse >

Advanced Record Audio, etc. >

Delete Camera

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Device Info



Device name 810A >

Model RLC-810A

UID 95270001ST0UA08T

Storage 14.3GB/15.0GB >

Network Info IP Address, etc. >

Upgrade Device >

System Info

Build No. build 21020312

Hardware Ver. IPC_523128M8MP

Config Ver. v3.0.0.0

Firmware Ver. v3.0.0.188_21020312

Detail IPC_523128M8MPS18E1W01100000001


On Reolink Client,click **Device Settings** button then click **Info** icon.

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Settings

- Camera
 - Display
 - Stream
 - Detection
 - Audio and Light
 - Info**
- Surveillance
- Network Settings
- Storage
- System

Info



Camera Name **810A**

Model	RLC-810A
UID	95270001ST0UAO8T
Build No.	build 21020312
Hardware No.	IPC_523128M8MP
Config Version	v3.0.0.0
Firmware Version	v3.0.0.188_21020312
Details	IPC_523128M8MPS18E1W01100000001

At the Information page, please ensure your camera model is correct, and the Hardware version is IPC_523128M8MP, so you can upgrade this firmware.

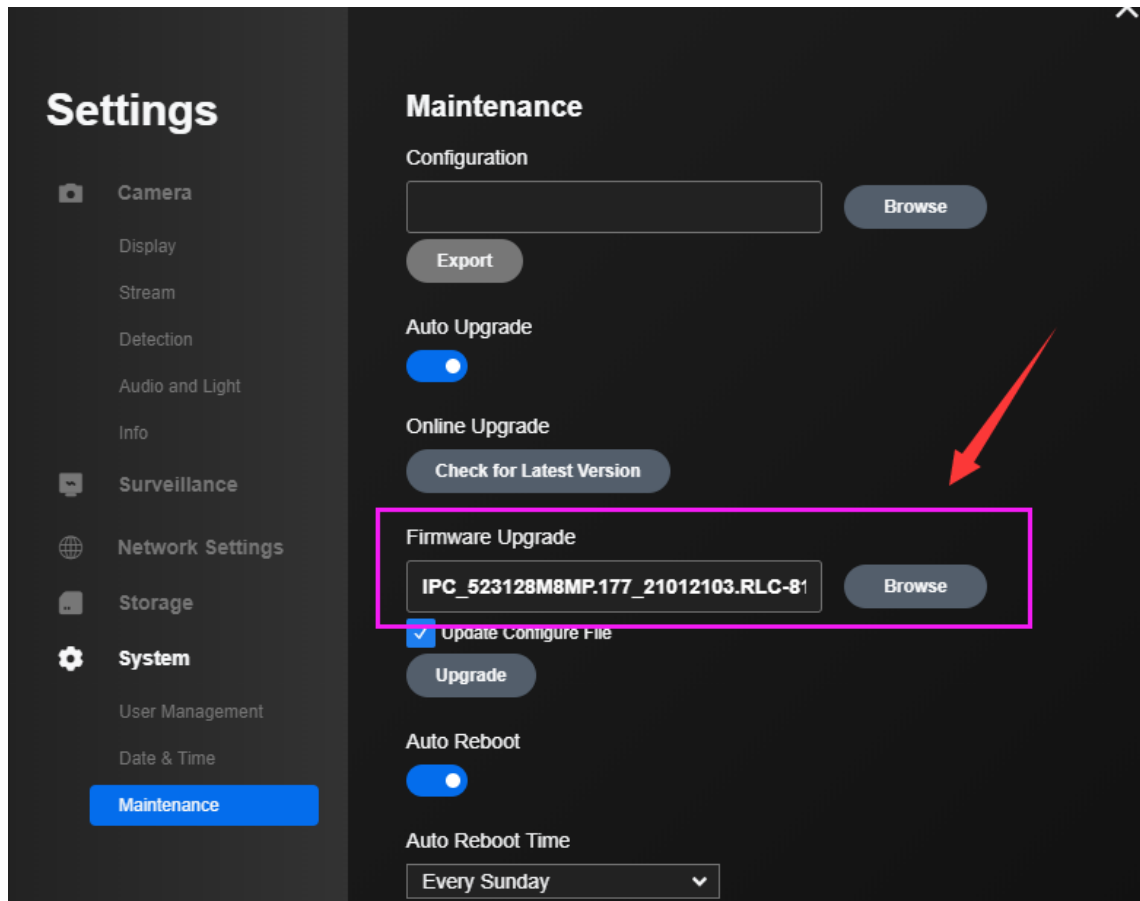
To read the camera's firmware version via Build No, for example build 21020312, the larger the numbers are the newer the firmware is.

2. Upgrade steps.

Take Reolink Client (Windows) for example:

Step 1: Launch Reolink Client and log in to your camera, then go to **Device Settings** -> **System** -> **Maintenance** page.

Step 2: Tap on **Browse** to select the correct upgrade file **xxx**, then click **Upgrade** to start upgrading firmware.



Note:

If you don't want to restore your camera settings to factory status, please uncheck the "Update Configuration Files" option.

During the upgrading procedure, please do not power off the camera.

For more upgrade guides on other software platforms, please read:

<https://support.reolink.com/hc/en-us/articles/360008743073-How-to-Upgrade-the-Firmware-for-Reolink-Products>